

ITC HOTELS

Featuring the events from August 2021



FOREWORD



Dear Readers,

It gives me immense pleasure to present the WGSHA Chronicle of September 2021 featuring the events from the month of August. With our students back in the campus, it has been an extremely productive month with various guest lectures, webinars and hostel festivals. We also bid farewell to the graduating batches of 32nd course BHM and 8th course BACA. A semester orientation was organized for the returning MHM and M.Sc. DAN students. Even with a global pandemic going on, we continued with our academic processes and made sure that the students did not miss out on anything.

We conducted a webinar that gave our students insights about cloud kitchens and Chef-led businesses. Following that, a guest lecture was conducted on Introductions & workplace diversity followed by one on mapping the DEI. WGSHA also launched its first USA Alumni meet and organized a guest lecture on distribution management and work routine.

I am happy to announce that WGSHA has been ranked #1 among the top 30 private Hotel Management institutes of India as per the outlook-ICARE Rankings 2021. WGSHA has also been ranked #1 among the Private Hotel Management Colleges in India and #2 among all Hotel Management Colleges (Government and Private) in India, in Best Colleges Survey by The Week Magazine in association with Hansa Research Group Pvt. Ltd as part of The Week — Hansa Research - Hotel Management Colleges Survey 2021. I would like to thank the ITC and MAHE leadership team, and all our stakeholders for keeping faith and supporting WGSHA.

Ms. Nikita Singh received the Dr. TMA Pai gold medal for becoming the university topper for 2020-2021. My heartiest congratulations to Nikita and all the BHM, BA Culinary Arts, M Sc DAN and M Sc (HTM) examination toppers for their hard work and perseverance.



Chef K. Thirugnanasambantham Principal, WGSHA



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Outlook-ICARE Rankings 2021

#Ranking



August 2021: WGSHA Manipal has been ranked #1 among Indian Top 30 Private Hotel Management Institutes, by Outlook Magazine in Outlook-ICARE Rankings 2021. We thank all our stakeholders and leadership team of ITC Hotels and Manipal Academy of Higher Education for the support rendered till date.

Best Colleges Survey 2021

#HotelManagement #Ranking



August 2021: Once again WGSHA has been ranked #1 among the Private Hotel Management Colleges in India and #2 among all Hotel Management Colleges (Government and Private) in India, in Best Colleges Survey by The Week Magazine in association with Hansa Research Group Pvt. Ltd as part of The Week — Hansa Research - Hotel Management Colleges Survey 2021.

Speaking to the press, the principal of the institute Chef K. Thirugnanasambantham said that, Welcomgroup Graduate School of Hotel Administration (WGSHA) a constituent unit of Manipal Academy of Higher Education, Manipal, feels proud that even with the highly disruptive COVID 19 pandemic, WGSHA has been able to sustain our academic processes and other outcomes that have given good scores in the rankings.

He also added that WGSHA will continue to strive for excelling in our activities here and, with full support from our important stakeholders, among the students, parents, alumni and the industry, we would also seek to make our students more employable and all-round professionals.

Earlier, WGSHA was ranked #2 (Overall) by India Today, #1 (Private Hotel Management Colleges) by Outlook Magazine and continues to be ranked # 1 as Supreme Hotel Management Institute in India by GHRDC Hotel Management Institutes Survey.

New Age Entrepreneurial opportunities in the Food Service Sector post pandemic

Insights into Cloud Kitchens and Chef-led Businesses



August 3, 2021: Welcomgroup Entrepreneurship Development Cell (WEDC), WGSHA conducted an insightful webinar into the growing trend of cloud kitchens. This is in conjunction with UGC's of Transformative one year Reforms under National Education Policy 2020 (NEP 2020): "Skill, Theme Entrepreneurship Development, Employability: Challenges and opportunities."

The guest speaker, Mr. Manvir Singh Anand, is a Food Business Expert, Entrepreneur in the F&B Industry, TEDx Speaker and a Bestselling Author. He briefed the audience about the food business value chain, which consisted of various levels such as home bakers, cloud kitchens, hotels & restaurants, and catering businesses.

Emphasising the importance of three skills i.e, technical skills, entrepreneurial skills, and soft skills he advised the audience about new and upcoming opportunities in the market, namely fast moving consumer goods, agri-tech, vegan meat and associated products, food convenience products, and much more. According to him cloud kitchens are the fastest and more scalable food service opportunity requiring just - a kitchen and delivery option without even having a dine in facility.

Speaking how food service has evolved from dine-in restaurants, to QSRs, take-away, and now cloud kitchens through numerous case studies—such as that of Faasos, and many small businesses he stressed on the popularity of cloud kitchens even amongst the giants like Food on Wheels by Marriott International on one side and home chefs, who are perceived to be safer than commercial restaurants in this current situation.

Mr.Manvir concluded with a brilliant quote "it does not matter what you learn, what matters is what you will do with this learning."

All in all, the session was conducted in a smooth manner without any difficulties, and everyone who witnessed it was sure to take away some valuable information due to the detailed insights given by Mr. Manvir.

#32ndCourse

Farewell 2021: Bachelor of Hotel Management





2021: Team **WGSHA** gathered together to bid farewell to 32nd course BHM at 11 am on August 9, 2021. The program was anchored by Dr Shreelatha Rao. The program began with an invocation by student Ms. Mandara Shetty followed by the Vice Principal, Mr. Rajshekhar, presenting the Welcome Address. He advised "No matter what career path you choose, discipline, humanity, gratitude and guidance are forever to be remembered".

The students were taken on a trip down memory lane by playing a video, which made them nostalgic and at the same time changed the mood of the gathering to relive the moments of their 4 years with WGSHA. Mr. Nischal Hebbar, President of the Student Council, delivered the Farewell Message, followed by Ms. Muskan Singla, Vice President of the Student Council, BHM thanking everyone at WGSHA for identifying student's potential and supporting in their growth and development. The "King and Queen Competition" result was perhaps the most anticipated aspect of the event. The competition was held by inviting those who were nominated to compete in the Graduating Batch King and Queen Award Competition. Mr. Vineeth Menon was crowned as the King and Ms. Bhakti Waghela was crowned as Queen of the 32nd course BHM. The cultural team of WGSHA had fondly prepared a cultural program to brighten up the celebration. The departing video messages wishing good luck to students was delivered by Dr Vidya Patwardhan, Mrs. H S Sethu, Chef Vasanthan Sigamany, Mr. Ratnadeep Bhattacharyya, Mr. Manoj Sharma, and Mr. Raghavendra.

Principal, Chef K Thirugnanasambantham congratulated the graduating students on reaching the milestone. He reassured them that they will always be part of WGSHA family and the institution is happy to be part of their path to success. Vice Chancellor, MAHE, Manipal - Lt. Gen. (Dr.) M. D. Venkatesh delivered an inspirational message to the graduating class. He wished students a bright future and success in their professional career. He appreciated them for choosing the premier institute such as WGSHA for receiving the best quality hospitality education. He advised them not to stop learning in today's fast paced, ever changing world. According to him students have to gain maximum advantage through abundant virtual learning sessions, webinars and workshops organized by the institute. As a concluding remark, the Program Manager-Mr. Narayan Prabhu proposed a vote of thanks and wished them good luck in their future endeavors.

#8thCourse

Farewell 2021: BA (Culinary Arts)



August 9, 2021: The blessings for the 8th Course BACA Students echoed all across the WGSHA family here on morning of August 9, 2021, when the WGSHA family gathered to say their goodbyes to the outgoing batch of 8th Course BA (Culinary Arts) Students.

The formal send-off for 8th Course BACA students at the valedictory ceremony was a morning filled with mixed emotions for all present in the virtual event. The day was a fiesta devoted to the years spent together

with friends and teachers, reminiscing on the pleasant moments of the three years spent on this lovely campus. WGSHA put on a fantastic farewell with much enthusiasm, hoping to leave a trail of nostalgia in its wake.

Dr. Shreelatha Rao, the event's Master of Ceremony, started off the program. Mr. Vineet Menon of the 32nd Course BHM began the day by chanting the Ganesh Vandana, which was followed by the Vice Principal, Mr. Rajshekhar P, presenting the Welcome Address. "Bidding good bye is always difficult for all of us," he says. "With the passage of time, we must say good bye; this is the time of expression and deep sense of gratitude to reflect on the past."

To let the feeling of nostalgia sink in deeper, this was followed by a kaleidoscopic video which gave the students a deep reminiscence of their journey on a rollercoaster ride on this campus filled with a plethora of emotions. The video was a medley dedicated to the fantastic friendships that had made the college life worth it for the students of this batch and also to let them relive the moments of their 3 years with WGSHA.

Following this, the council members put out their best effort to lighten the mood of the gathering. Ms Simran Dhingra, President of the Student Council, delivered the Farewell Message, which was followed by Mr. Nishant Nigam, Vice President of the Student Council, Culinary Arts.

The "KING & QUEEN COMPETITION" result was perhaps the most anticipated aspect of the event. The competition was held by inviting those who were nominated to compete in the Graduating Batch King and Queen Awards Competition. Mr. Ankan Panja was crowned King and Ms Nallamothu Thanmayee was crowned Queen of the 8th course Batch after all the criteria were met.

Farewell 2021: BA (Culinary Arts)

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The cultural club of WGSHA – 'Prowess" put-up an exuberant rocking performance to brighten up the celebration.

To bid farewell, a fantastic video message from faculty members was made, which put everyone in the right mindset and provided them plenty of good energy for the day ahead. Chef Nithish Damodhar, Chef Kaliappan, Chef Vasanthan Sigamany, Ms H S Sethu, Mr Ratnadeep Bhattacharyya, Chef Madhusudanan, Mr. Manoj Kumar Sharma, and Mr. Raghavendra G presented messages from the faculty.

Our Principal, Chef K. Thirugnanasambantham, then presented the much-anticipated Inspiring Message. Chef Thiru congratulated the graduating students on reaching a significant milestone in their lives. Students face numerous challenges that they must conquer in order to shape their life while studying at the well-known graduate school of WGSHA. Chef appreciated parents for choosing WGSHA as a destination for their children to learn and acquire practical skills. "With integrity, innovation, and equity in mind, our graduates will shape their careers" Chef Thiru said. Following that, our Vice Chancellor, MAHE, Manipal - Lt. Gen. (Dr.) M. D. Venkatesh delivered an inspirational message to the graduating class. The Vice Chancellor addressed the graduating students, wishing them the best of luck in choosing the premier institute in the world. He said, "Despite the fast-paced nature of today's world, learning never stops, and students learn through virtual practice sessions, webinars, and workshops".

To conclude, the Program Manager-Chef Madhusudhanan Assistant Professor proposed a vote of thanks, thanking all of the teachers and students for working together to make the event a huge success.





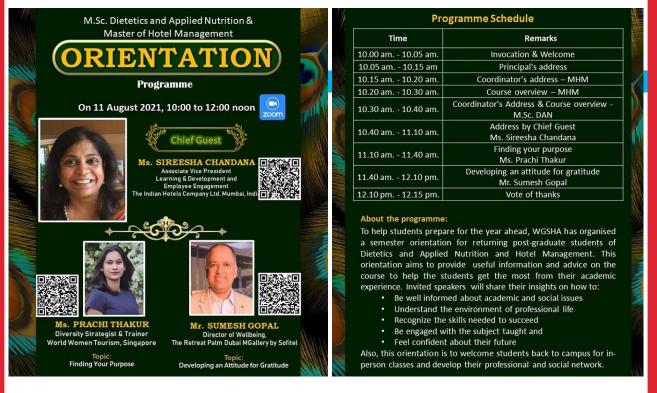






Semester Orientation for Returning Post-Graduate Students

For M.Sc. in Dietetics and Applied Nutrition & Master of Hotel Management



August 11, 2021: Online Orientation Program had been conducted for the students of M.Sc. Dietetics and Applied Nutrition and Master of Hotel Management on 11th August 2021 at Welcomgroup Graduate School of Hotel Administration (WGSHA).

Ms. Sireesha Chandana, Associate Vice President, Learning & Development and Employee Engagement, The Indian Hotels Company Ltd, Mumbai was the chief guest for the event and Ms. Prachi Thakur, Diversity Strategist & Trainer, World Women Tourism, Singapore and Mr. Sumesh Gopal, Director of Wellbeing, The Retreat Palm Dubai MGallery by Sofitel were the guest speakers.

Event started with Principal's address to the students by Chef K Thirugnanasambantham and Department coordinators Ms. Pallavi M Shettigar and Mr. Partosh Dabral who gave an overview of each department.

Chief Guest Ms. Sireesha Chandana gave insights on practical aspects of life and her interaction with students would surely help them to kick start the semester during the pandemic situation. Ms. Prachi Thakur delivered her expertise on the topic "Finding your purpose" she shared her views and experiences. Mr. Sumesh Gopal delivered his talk on the topic "Developing an attitude for gratitude" where he spoke on how to bridge the gap between our physical and mental well-being which is very important in this pandemic situation. Also he mentioned on how our Indian traditional food has a greater impact on our healthy living.

Mr. P Rajshekar Vice Principal of the college delivered the vote of thanks. Faculty Dr. Namratha Pai was master of ceremony for the session.

Meeting Ourselves - Beyond Traditional Introductions

By Ms. Prachi Thakur #GuestLecture



August 22, 2021: WGSHA has launched its first Workplace Diversity workshop on 22nd August, 2021. The workshop is organised and planned by our honourable Principal Chef K Thirugnanasambantham. The workshop is organised for 6 sessions in coming weekends. The resource person, Ms. Prachi Thakur is a diversity researcher and trainer in hospitality. She has successfully trained many hospitality professionals enabling them to deliver the best experience to the guests.

The session begin with the introduction by our respected vice principal Mr. Rajshekhar P. The students were filled with excitemnt and enlightened with the topic touched by the speaker. It also gave a new outlook to the students and helped them focus on the prevailing issue of workplace diversity. During the session, Ms. Thakur, requested students to Introduce themselves without saying their name. She also touched upon identifying individual not on the basis of their gender and religion but as per their qualities (positive).

The session was moderated by Mr. Paritosh Dabral (Course Coordinator, MHM) and Mr. Rohan Jugran (Program Manager, MHM 1st Course).

Alumni Chapter – USA – Launched





August 25, 2021: WGSHA has launched its first USA Alumni Meet on 25th August, 2021. Most of them were visiting their Alma Mater for the first time since their graduation, and naturally were thrilled to meet online on zoom and also live over Facebook. There were moments of surprise, happiness, exhilaration and joy when people met their long-lost friends. The atmosphere was that of sheer camaraderie. The event started by Dr. Vidya Patwardhan addressing the audience on the importance of USA chapter. Followed by a welcome song by MSC DAN Student.

Lt.Gen.(Dr) M.D.Venkatesh Vice Chancellor MAHE, was the Guest of honour and Mr.Sanjay Bose Executive Vice President HR and L&D , ITC Hotels was the Chief Guest of the Alumni Meet. While addressing the Inaugural function, Principal, Chef K.Thiru had welcomed the gathering and delivered the opening remarks and welcomed the Chief Guest, Alumni and the faculty. He said that Alumni are the brand ambassadors of the Institution and a very vibrant relationship must be established and nurtured.

This event was followed by taking some virtual meet screenshots for memories and it was followed by a video down memory lane which was played by digital team which showcased all

Alumni Chapter - USA - Launched

#WGSHA_Alumni















the college time photos of the Alumni. Dr Sandhya Johnson from 1st Course BHM and Mr. Amitava Chatterjee have shared their thoughts and the memories about their days in the college. Chef Vikas Khanna has provided his beautiful thoughts and excitement about his college days. Beloved Vice Principal WGSHA had introduced Mr. Bose and invited to the forum. Mr. Bose proudly said that he was happy about MAHE and ITC Hotels collaboration , and he felt happy about the contribution of USA alumni. Dr. Shreelatha Rao introduced Guest of honor Dr. Venkatesh. Dr. Venkatesh welcomed everyone and appreciated WGSHA's efforts and congratulated the Alumni and mentioned that it will be an instrumental pathway for MAHE and WGSHA. Dr. Rohith Singh, Director of Alumni Relations was been welcomed by Dr. Vidya and he shared his thoughts and maintains that this new chapter will strengthen the team and widen the possibilities.

Virtual tour of the Institute was shown to all the alumni and made the memories come back again live and also showcased the changes taken place in the campus. Dr. Vidya had invited all the Alumni one after the other to come forward to the forum and share all their thoughts and feelings and the experiences which they would like to convey. It's always a tradition at WGSHA to conclude any program with a cultural show and the cultural program was organized and executed by Ms DAN Students. Ms. Sethu gave the VOTE OF THANKS and extended her gratitude to all the Dignitaries, Guest of Honor, Chief Guest, Alumni and faculty.

The Alumni Meet closed on a very emotional note. However, everyone appreciated the efforts by WGSHA in organizing the Alumni Meet USA for the first time especially online. Everyone departed with beautiful memories and promises to visit again and spread the message amongst all the others who could not visit because of pandemic and keep in touch and build the network and make it grow.

Distribution Management & Work Routine of a Central RM team

By Anand Jindal #GuestLecture



August 28, 2021: A guest Lecture was conducted by Mr. Anand Jindal, Group Director, Revenue Management & Distribution, Wharf Hotels, Hong Kong on Revenue Management: Distribution Management & Work Routine of a Central RM team. Total duration of session was 03 hours starting 10am till 1pm. The speaker started with sharing his journey and career growth after graduating from WGSHA to his current corporate role at Wharf Hotels over the last 16 years. There were 2 sessions that were covered by Mr. Jindal and both sessions were very well corelated with Hospitality Industry examples and case studies. Mr. Anand Jindal used Slido.com to conduct a very engaging online quiz competition. This was an exciting exercise and all students actively participated. Mr. Jindal also used case studies and students were divided in 4 groups and the case study activity was also well reciprocated by all students. Both activities created an interest in students to enhance their knowledge on both topics of RM. Various examples were linked with case studies to understand the Revenue Management implementation and working in corporate world. Students actively participated in the Q&A session and made the session quite interactive. Lot of fruitful and engaging discussions resulted between the students and the speaker.

Awareness and understanding – Mapping the DEI by Ms Prachi Thakur

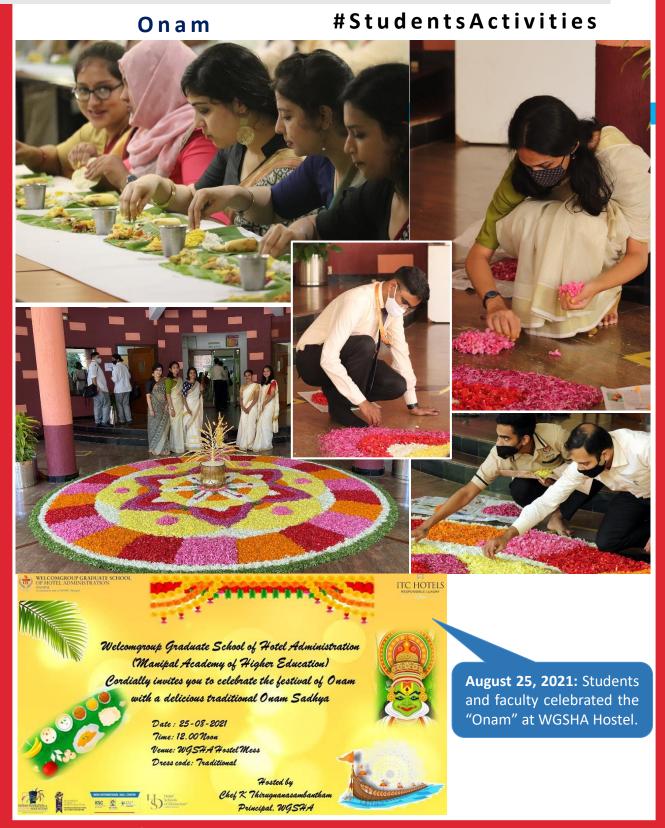
#GuestLecture



August 29, 2021: The Guest Speaker, Ms Prachi Thakur, commenced the second session on workplace diversity by giving an activity to the students. The students were asked to anonymously describe themselves in the activity and other students were engaged to guess the person who fit-in the description. She emphasised on disassociating one from their physical attributes. She also spoke about emotions attached with the description and one should be aware of it.

The speaker touched upon the meaning of diversity, equity and inclusion. She helped the students to understand the meaning of Prejudice, Stereotype and Bias by using some of the commonly used statements. She discussed on issues at workplace with regards to diversity, equity & bias in terms of Assumptions, Misunderstandings and Uncomfort. The session was moderated by Mr. Rohan Jugran (Program Manager, MHM 1st Course).

Hostel Festivals



Hostel Festivals



#Students Activities

Shri Krishna Janmashtami





August 30, 2021: WGSHA is always one step ahead when it comes to celebrating Joy in festivals. This year Janmashtami was even more special with on campus activities kickstarting post Covid and students celebrating along with the faculty. Celebrations started with some exquisite devotional songs and a presentation about the event followed by traditional pooja. As usual in WGSHA every special occasion has an Individual menu. It was displayed on the screens to showcase the main attraction of the event. Positive vibes were spreading all around the place Mr. Anil Rana director of MIT was the special chief guest of the day. With the support and blessings of our ever-energetic principal Chef K. Thiru and our vice principal Mr. Rajshekhar the Janmashtami celebrations happily ended.

Faculty laurels







Curry and Beyond Indian Food on the Global Palate

NAMASTE 2021 GLOBAL UTSAVA OF INDIAN SOFT POWER

22nd August, 2021, Sunday 6.30 a.m. IST



Chef K Thirugnanasambantham Principal Welcomgroup Graduate School of Hotel Administration, MAHE, Manipal



Prof. Krishnendu Ray Associate Professor, NYU



Mrs. Colleen Taylor Sen Author Specialised in Indian Cuisine



Dr. Deepa Prakash Director R&D Kadamba Former Scientist at CSIR-CFTRI

Principal Chef K. Thirugnanasambantham was one of the speakers at 'Namaste 2021' which was organized by Soft Power in collaboration with the Indian Council for Cultural Relations and Indian missions across the globe from 13th to 29th August 2021.

The topic of the discussion was 'Curry and beyond: Indian food on the global palate' which focused on the past, present and future of Indian cuisine.

Chef started with a brief history of Indian cuisine, the origin of various ingredients, spices and vegetables that make Indian cuisine what it is. He went ahead and discussed about the culinary revolution post-independence, the emergence of restaurants that popularized Indian cuisine and the award winning chefs that helped bring about this revolution. Chef then spoke about the current scenario of Indian cuisine, restaurants and how chefs these days are modernizing and popularizing Indian food worldwide. He gave insights on the way forward for the future of Indian Cuisine. Focusing on Micro cuisines, mindful eating and popularizing Indian sweets is the way to make it global.

Mr. Krishnendu Ray, associate professor at NYU gave some insightful information on the taste hierarchy of Indian Cuisine in United Kingdom and United States of America Mrs. Colleen Taylor Sen, Author specializing in Indian cuisine spoke about the history of Indian cuisine and how it has evolved over the years.

It was an eye opening session for all future culinary professionals who need to make them understand the importance of their mother cuisine and pave a way forward to popularize it on a global map.

Students laurels

M.Sc. Dietetics and Applied Nutrition

M.Sc. DAN – End Semester Examination Toppers First year (M.Sc. DAN 2020-22)



Roshell Melita Dsouza



Mariyam Maas Habeeb 2nd Rank



Anushka Chaturvedi 3rd Rank

M.Sc. DAN – End Semester Examination Toppers Second Semester (M.Sc. DAN 2020-22) – July 2021



Roshell Melita Dsouza 1st Rank



Ann Melisa Davis 2nd Rank



Jayaveena A V 3rd Rank

M.Sc. DAN - Batch Toppers-Overall CGPA wise--August 2021 M.Sc. DAN 2019-21



G Sri Venkata Kritthika 1st Rank CGPA - 9.36



Ponna R G 2nd Rank CGPA - 9.22



Sanjana G 3rd Rank CGPA – 9.17

M.Sc. Hospitality and Tourism Management

M.Sc. HTM - Batch Toppers-Overall CGPA wise- July 2021 M.Sc. HTM 2019-21



Master of Hotel Management Vedansh Khemka 1st Rank CGPA - 9.37



Shreya Chakraborty 2nd Rank CGPA - 9.05



Sakshi Jignesh Shah 3rd Rank CGPA – 9.04

MHM- End Semester Examination Toppers

(B)

Yashwini Rajen Maniar 1st Rank CGPA-8.65



Pandit Takshanda Chetan 2nd Rank CGPA-8.56



Vanshika Bhojwani 3rd Rank CGPA – 8.39

Students laurels

Bachelor of Hotel Management

University Topper & Dr. TMA Pai Gold Medal recipient for academic year 2020 to 2021



Ms. Nikita Singh -32nd Course BHM, 2017 - 2021 batch CGPA - 9.92

1st Year, 2nd Semester - 35th Course BHM - End Semester Examination Toppers- July 2021





1st Rank



TEIASWANI AGARWAL



2ndYear, 3rd Semester - 34th Course BHM - End Semester Examination Toppers- July 2021



1st Rank



PRIVANKA M 2nd Rank



GOWRI SANTOSH PAI 3rd Rank

3rd Year, 5th Semester - 33rd Course BHM - End Semester Examination Toppers- July 2021



AAHANA BHAMBHANI



AMAN GOPINATH



ISSAC BINU VARGHESH

B A (Culinary Arts)

University Topper - B A (Culinary Arts) 8th Course - Academic Year 2018 - 2021



CGPA: 9.75 Academic Year 2018 - 2021

BA (Culinary Arts) 8th Course - Overall CGPA Academic Year 2018 - 2021



DIVYA SARAH VARGHESE 1st Rank CGPA: 9.75



TARINI THAKUR 2nd Rank CGPA: 9.66



RAGHAVI BAJAJ 3rd Rank CGPA: 9.55

BA (Culinary Arts) 9th Course - 4th Semester Toppers - July 2021



MENON 1st Rank



MAYURI REDDY 2nd Rank



SAI MOTUPALI NAIR 2nd Rank



KARNIK 2nd Rank



BHAVNEET SINGH 2nd Rank

BA (Culinary Arts) 10th Course - 1st and 2nd Semester Toppers - July 2021



MISHRA 1st Rank



SUCHRITHAA R



R. SOWPARNIKA



SRINIVAS KANGONDI 3rd Rank



AARON ARYAN **FERNANDES** 3rd Rank

4th Year, 8th Semester - 32nd Course BHM - End Semester Examination Toppers- July 2021







WELCOMGROUP GRADUATE SCHOOL OF HOTEL ADMINISTRATION

ITC HOTELS

(A constituent unit of MAHE, Manipal)



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